Connected Communities Berkshire Health Systems
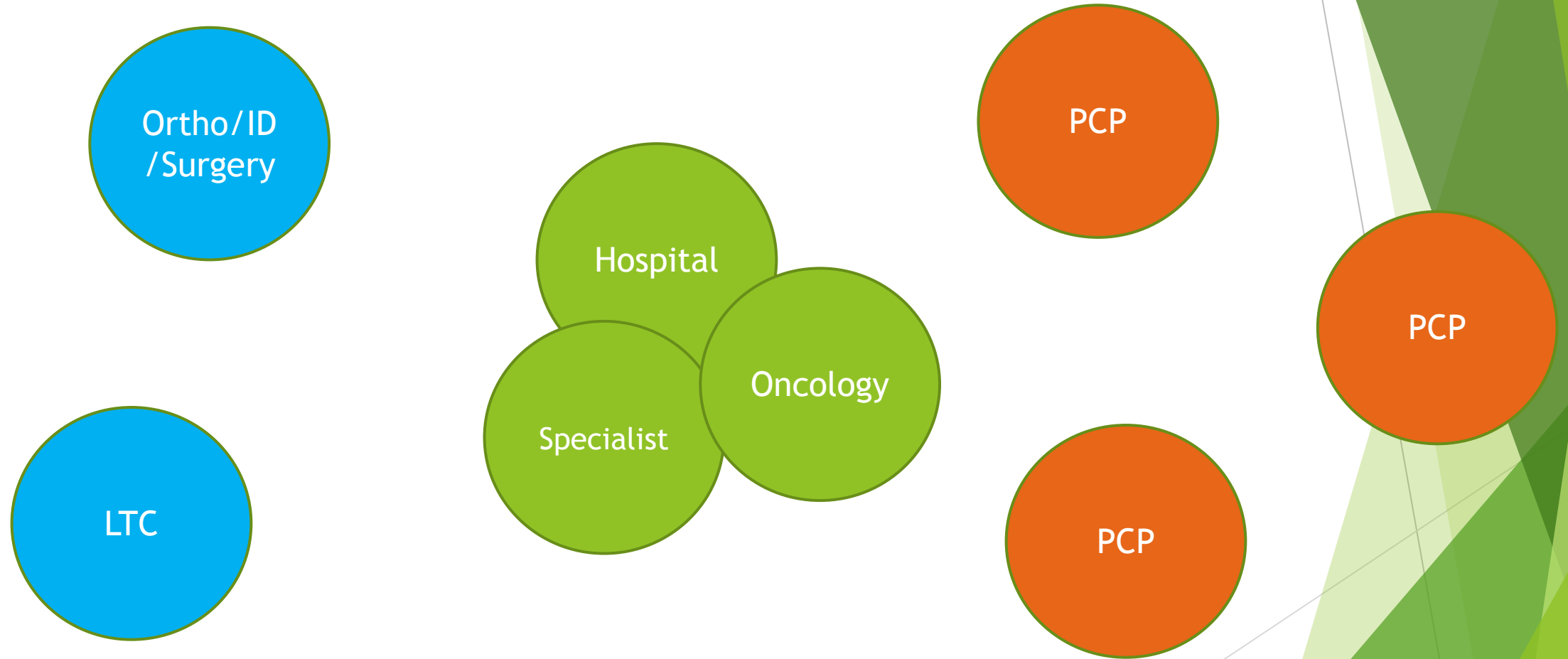
Dr. Mark Snowise
Medical Director of Informatics

Berkshire County

- Population: 130,000
- 946 square miles
- 2 hospitals:
  - Berkshire Medical Center
  - Fairview Hospital
- Major Cancer Center
- North Adams:
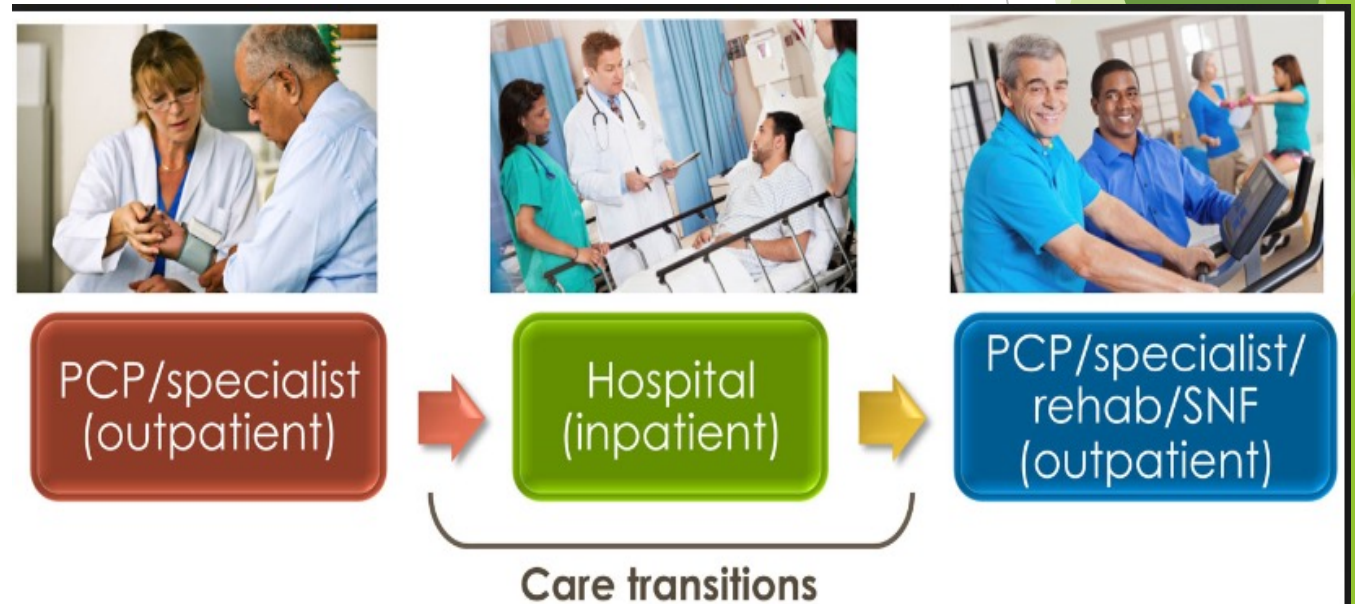 - SEF (ED)
  - Neighborhood for
- 11 EMR's in the county

Current Status: disconnected Patient Data

Connected Communities

- GOAL:
  - Year 1 – connect to dbMotion and build the launch
  - Year 2 – Promote efficient and effective care – promoting care coordination

- Partners: 3 PCP, Long Term Care, VNA, Orthopedic practice

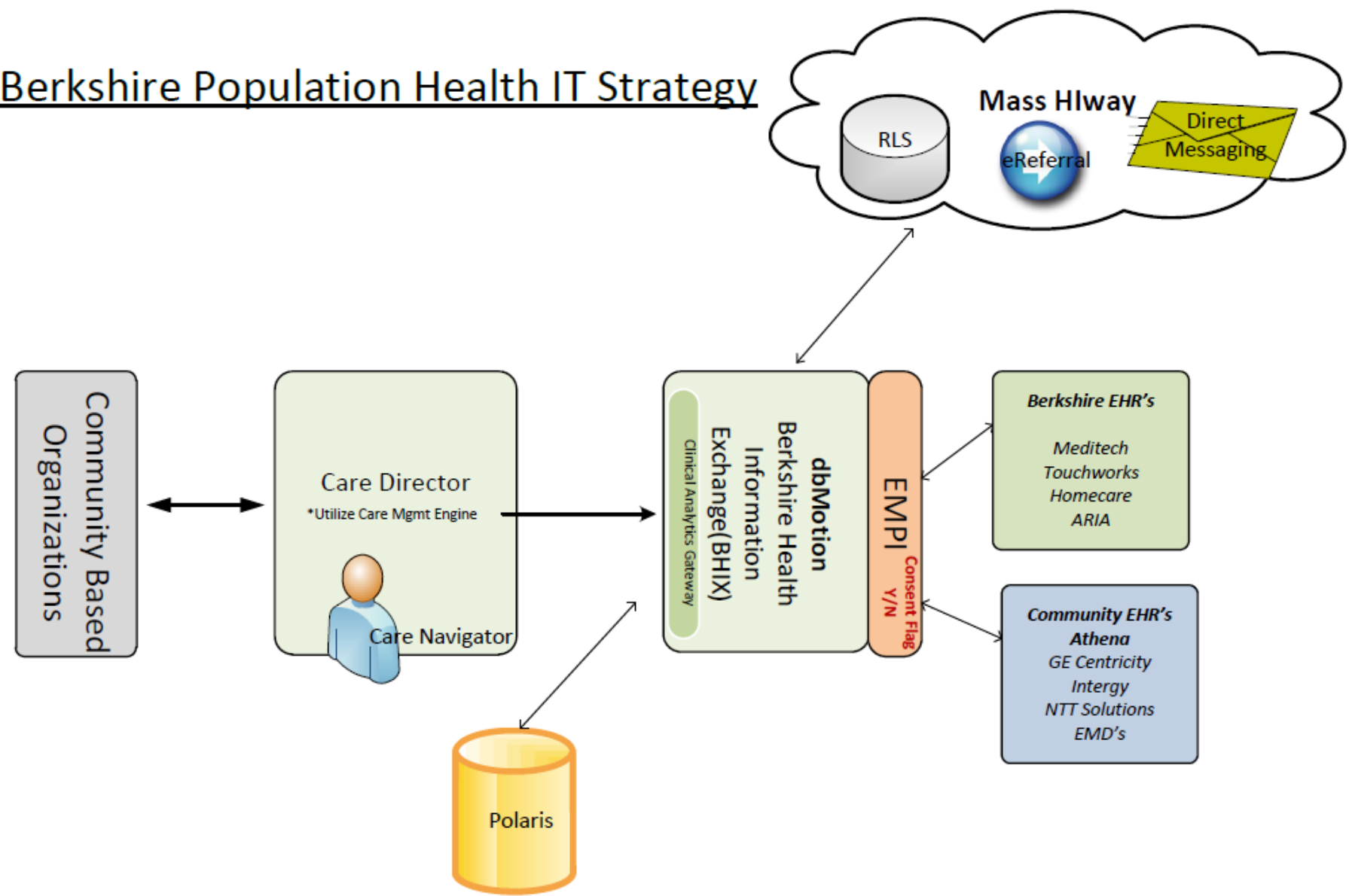- Real time access to data

- Direct messaging

- Event notification

PCP/specialist (outpatient) → Hospital (inpatient) → PCP/specialist/rehab/SNF (outpatient)

Care transitions

Current State

Partner	Electronic Medical Record	Status
CHP (PCP Practice)	Athena	Testing Complete
FPA (PCP Practice)	GE Centricity	Testing Phase
EMM (PCP Practice)	Intergy	Planning Phase
Home Care	Allscripts	Testing Complete
Long Term Care	NTT Solutions	Testing Phase
Berkshire Orthopedics	EMD's	Planning Phase

Future State

Berkshire Population Health IT Strategy

Use Cases

- Hospital Discharge Summaries available to PCP at time of follow up visit
- Referral note available to specialist at time of referral
  - Orthopedics & Cardiology
- Electronic notification of discharge from hospital to care team

Tools for Measuring

- Email Survey
  - What % of d/c summaries available electronically @ hospital follow up
  - At time of consult what % of patients have info available electronically
  - After consult what % of referral follow up notes are available to PCP electronically
- Follow a group of Cardiology patients to see if we reduce ED visits/Readmissions

Future Status: Connected Patient Data